



High Purity Liquid Handling Products
for Pharmaceutical & Biotech Industries.

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January 12, 2012

Dear Valued Customer,

Over the past several months you received announcements of our upcoming relocation to a larger facility and our additional capacity within our ISO 7 Clean Room. The move will begin on January 27th 2012 at 4:00 p.m. Pacific Coast Time and will be completed on January 31st at 5:00 p.m. Pacific Coast Time. Effective February 1st, we will be operational at the new facility, 1020 Flynn Road, Camarillo, CA, 93012.

During this transition time we are committed to making these changeovers as seamless as possible to our customers. If you have any questions or require further help, please feel free to call your Sales Representative or our Customer Service department at any time. They are there to help you with any questions or concerns.

Our Customer Service department will work with you to ensure that deliveries normally scheduled for Friday the 27th through Tuesday the 31st will either be shipped earlier on Thursday the 26th or after Wednesday, February 1, 2012. We will do everything to ensure product delivery during this timeframe. Please consider this schedule into your product requirements to ensure a smooth process.

We are excited about the many new opportunities that the changes will bring to our company and how they will help us improve our service. As always, we appreciate your continued business and your patience with us while we build a bigger and better company.

Sincerely,

A handwritten signature in black ink that reads "Sherry Maxson". The signature is written in a cursive, flowing style.

Sherry Maxson
Vice President, Operations